

Sr. Systems Engineer

The Sr. Systems Engineer will have responsibility for designing, configuring, developing, implementing and supporting Microsoft Server/O365 products and solutions as well as VMware and VEEAM virtual server solutions for EDCi customers. The ideal candidate will have a strong technical background with Microsoft products as well as AWS and Azure. Strong communication skills and the desire to work in a consulting environment are a must.

EDCi provides infrastructure and call center technology services and solutions to clients throughout Wisconsin and the Midwest. Through our partnership and certifications with leading technology providers including Citrix, Cisco, Genesys, IBM and Microsoft, our customers receive the highest quality of product and service the industry has to offer.

When you join the EDCi team, you'll receive many perks, including:

- Funded Training
- Bring Your Own PC Policy (BYOD)
- Cell Phone Reimbursement
- Casual Attire
- Work-Life Balance and Flexibility
- And many more!

Responsibilities

- Design, implement and support Microsoft Server products and solutions for EDCi customers. Products include Windows OS, Active Directory, Exchange, and terminal services.
- Design, implement and support Microsoft O365 Suite solutions for EDCi customers, including site assessments and developing deployment and migration plans.
- Design, implement and support VMware and VEEAM virtual server solutions
- Act as a lead engineer for technology projects and deployments, including mentoring and task assignments with other engineers.
- Engage in research and development for new technology product solutions and develop strategies to implement.
- Develop and document policies, procedures, and associated training plans for systems administration and appropriate use.
- Write system documentation, operating procedures and administration procedures.
- Ability to meet milestones and work independently when required.

Essential Skills & Qualifications

- BS or associate degree in IT related field required.
- 5-7 years relevant IT experience.

- Strong technical knowledge and experience with Microsoft Server technologies, security and solutions, including Windows OS, Active Directory and Exchange. Certificate Authority management and PKI knowledge is a Plus.
- Strong technical knowledge and experience with Microsoft O365/Teams product suite, including email, SharePoint, Teams, Skype for Business, Security and Compliance, and OneDrive implementation and support.
- Experience working with and deploying solutions using cloud technologies including Azure and AWS.
- Willingness to travel to client sites as required.
- Excellent interpersonal skills including verbal communication, written communication, team focus/collaboration.
- Preferred certifications include Microsoft and VMWare.
- Prior consulting experience is a plus.
- Experience with Server, Blade, SAN and Hyperconverged technologies is a plus.